Jean Saung

jeansaung.com
hello@jeansaung.com

EXPERIENCE

ONE NORTH
Senior Product Designer

FEB 2023 - PRESENT

- Embedded contractor with United Airlines product team.
- Lead design for two essential internal tool features for agents, handling advanced passenger data and baggage.
- Improved upon existing product in collaboration with agents.
- Enabled the sunsetting of legacy internal tool, Aero.

EARNEST
Senior Product Designer

SEP 2021 - OCT 2022

- Led design for Student Loan Origination (SLO).
- Optimized user flows to provided results in less than 2 minutes, one of the fastest application processes available.
- Facilitated 4 cross functional innovation workshops.
- Managed one junior product designer direct report.

KICKOFF
Senior Product Designer

MAR 2021 - JUN 2021

- Founded design role for early stage startup designing an augmented remote personal training platform.
- Redesigned Auto-Scheduler for coach web app.
- Improved the coaching experience for 15K+ coaches.
- Hired two additional essential roles, PM and Visual Designer.

HATCHED LABS
Product Designer

DEC 2019 - FEB 2021

- Redesigned grocery and convenience store web and mobile apps for supermarket chain, Giant Eagle with 211 stores.
- Launched GetGo MVP mobile app with 274 locations.
- Surpassed 1 million downloads while maintaining 4.9 ratings.
- Generated $2 million in weekly sales cumulatively.

CROSSING MINDS
User Experience Designer

JUN 2018 - JUL 2019

- Led UX design and research for AI web and iOS apps.
- Launched apps at TechCrunch's Disrupt Battlefield 2018.
- Conducted ssability testing, research and product testing in all product stages with hundreds of beta testers.
- Shipped beta app with 4.9 in the App Store and 750+ ratings.

EDUCATION

GENERAL ASSEMBLY

2016

User Experience Design Circuit

CALIFORNIA COLLEGE OF THE ARTS

2007 - 2012

BFA Fashion Design, BFA Jewelry Metal Arts

SKILLS

TOOLS		UX/UI DESIGN		LEADERSHIP	
Figma	Miro	Wireframing	User Research	Management	Design Strategy
Sketch	Adobe Illustrator	User Flows	Usability Testing	Mentorship	Product Roadmapping
InVision	InDesign	Design Systems	Information Architecture	Public Speaking	Workshop Facilitation